

Sending files in digital form:

We work in a vector format for the vast majority of our projects. We can work with files created in vector drawing programs, usually without any cleanup on our part. These programs include: CorelDRAW, Adobe Illustrator and the like. Any vector program able to export an '.eps' file should suffice. You may send your vector file to us in it's respective program file type, or you may save it with a PDF wrapper.

Make sure all fonts used are converted to outlines before saving file. This avoids a font mismatch or absence altogether on our end. Please also create art in a scale (of any kind) if possible.

Raster formats such as GIF, BMP, TIFF, PICT, AND JPEG require us to "clean up the file" to ensure your artwork produces an acceptable print quality. Depending on resolution, size, and color depth of bitmapped raster file sent to us, we may have to incur several hours of clean up to get art in reproducible condition.

Sending files in hardcopy form:

We prefer to have files sent to us in digital format, already cleaned up and ready to be reproduced as is. We can work from flat art, as well. Camera ready slicks are preferred. Just keep in mind that we can only do so much, if we get bad (ragged) artwork we will clean it up as best we can. It is a good idea to send us the best artwork you can.

If sending flat artwork, do not send originals! We will make every attempt to return any art you send to us, but we will not be held responsible for such return.

Sending files via FTP:

Our FTP server is an easy way to send large files to us. You can access this server by visiting www.thompsonprintsolutions.com. Click on "FTP FILE UPLOAD" in the top right corner to begin your file upload.

Sending files via email:

Please email artwork to dt@thompsonprintsolutions.com

Sending files through traditional mail or delivery service:

Send artwork to the following address, 5818 Rocky Point Dr., San Antonio, TX 78249. Please include a brief note with your name, company information as well as contact information.

Any questions? Please call 210-734-5356 for service.