

Sending files in digital form:

We work in a **vector format** for the vast majority of our projects. Our machines follow these precise mathematical lines to cut, trace, slice, route, and otherwise construct our products. We can work with files created in vector drawing programs, usually without any cleanup on our part. These programs include: Corel 10, Adobe Illustrator 9 and the like. Any vector program able to export an '.eps' file should suffice.

Make sure all fonts used are converted to outlines before saving file. We work in native Adobe Illustrator files for output, so that is our preferred program, but these others will do as long as they are saved in the **Encapsulated PostScript (.eps)** format. This avoids a font mismatch or absence altogether on our end. Please also create art in a scale (of any kind) if possible.

Raster formats such as GIF, BMP, TIFF, PICT, AND JPEG require a 'cleaning up' on our part to put these pieces of art into a vector format. Depending on resolution, size, and color depth of bitmapped raster file sent to us, we may have to incur several hours of clean up to get art in reproducible condition.

Sending files in hardcopy form:

We prefer to have files sent to us in **digital format**, already cleaned up and ready to be reproduced as is. We can work from flat art as well. Camera ready slicks are preferred, but we can work with anything. Just keep in mind that we can only do so much, if we get bad (ragged) artwork we will clean it up as best we can. It is a good idea to send us the best artwork you can.

If sending flat artwork, do not send originals! We will make every attempt to return any art you send to us, but we will not be held responsible for such return.

Sending files via email:

Please email artwork to rivercitymp@sbcglobal.net

Sending files through traditional mail or delivery service:

Send artwork to the following address, 2615 Redbridge, San Antonio, TX 78249. Please include a brief note with your name, company information as well as contact information.

Any questions? Please call 210-479-1102 for service.